

**BEAR RIVER HEALTH DEPARTMENT
JOB OPENING ANNOUNCEMENT**

Title: Community Health Worker **Division:** Emergency Services – Epi Team **Closing Date:** Open until filled

Status: Full-Time, non-benefitted **Grade:** 15 **Wage:** \$16.36 to \$18.16 hourly

Length of Employment: Through March 31, 2021, contingent on COVID-19 funding.

General Description: Under the general direction of the COVID-19 Communications response team lead, serve as a bridge between target populations impacted by COVID-19 in the Bear River Health District (Cache, Rich, and Box Elder Counties). Partner with community agencies to facilitate access to services and improve the quality and cultural competence of service delivery.

Education and Experience:

Completion of high school or GED plus one (1) year of experience working with community members and community-based organizations. Experience building trusted relationships. Experience in case management, resource/needs facilitation, outreach, and communication. Experience in telephone and in-person interviewing. Experience or ability for handling sensitive data and confidential information.

Knowledge and Understanding of:

- Considerable knowledge of available health and social services support resources in the community.
- Knowledge of COVID-19 protocols for the state of Utah (training provided).
- General understanding of medical terminology.
- Must have general knowledge in the following areas: public health, communicable disease prevention, principles of infection control, and impacts of health disparities on individuals and communities.

Skills & Abilities:

- Strong, efficient, detailed, organizational skills and able to work on several projects simultaneously.
- Must have the ability to successfully coordinate the activities of multiple simultaneous projects.
- Ability to express empathy and compassion to individuals affected by COVID-19.
- Ability to interact professionally and express cultural awareness with culturally diverse individuals.
- Excellent interpersonal and communication skills over the phone, texts, and virtually.
- Proficiency with computers and phone.
- Must have basic computer skills to include word processing, spreadsheets, email, internet use, and the use of data management software systems.
- Relate well with diverse populations and their families.
- Must have excellent interpersonal and communication skills with the ability to communicate effectively, both orally and in writing.
- Must be able to maintain cooperative relationships with clients, co-workers, administrators, and community partners.
- Maintain confidentiality of sensitive records and information. Follow HIPAA standards.
- Spanish speaking skills required.

Special Qualifications:

- Must have a flexible schedule, available for work in the evenings and/or weekends as job requires.
- Must possess or be able to obtain a valid Utah Driver License at the time of employment.
- Must be able to provide own transportation when needed.
- Must be able to pass a full background check and drug screening urinalysis.
- Must be able to meet the physical requirements of the position including the ability to bend, stoop, and lift 50 pounds. Must be able to perform strenuous activities requiring flexibility, stamina, and overall general good health.

Summary of Duties:

- Relay reliable information about COVID-19 and protocols to communities and help mitigate myths and misinformation.
- Gather input from the community regarding community needs and gaps to services.
- Work with government agencies and other organizations to help solve these community needs and gaps.
- Provide feedback about community messaging and preventative strategies.
- Maintain working knowledge of state, county, and local resources available.
- Collect and compile information related to resources, community needs, organizational needs, etc. for program development, reporting, and evaluation.
- Help identify people in need of services and support through screening tools and testing follow up.
- Connect community members and organizations to resources utilizing all levels of resources available.
- Coordinate and deliver supplies to patients in isolation/quarantine, as needed.
- Promote services within the community by establishing relationships with local schools, service providers, community groups, churches, age-specific programs, and others.
- Participate in resource education for the community, providers, and others.
- Provide support to COVID Community Partnership (CCP) testing partners.
- Help to locate hotspots for mobile testing sites and promote/support testing.
- Mobilize people to get tested
- Ability to travel to specific hotspot locations within local health district
- Be a member of a hotspot or outbreak team and help identify vulnerable communities/areas, identify barriers, and provide needed support to infected individuals.
- Work with Case Managers to follow up with cases and contacts of newly diagnosed COVID 19 patients to help support them in their social needs.
- Reinforce information and education regarding Utah's basic COVID-19 protocols on prevention, quarantine/isolation, and care.
- Interact with community members and community groups, providing information on the benefit and reasoning for contact tracing.
- Navigate community members through COVID care/health.
- Compiling and distributing disinfection supplies/PPE and providing education to households.
- Psychosocial support through mitigating fear and stigma attributed to COVID-19
- Perform other job duties as assigned and within scope of CHW.

Applications available Monday through Thursday 8 am to 6 pm; and Friday 8 am to 1 pm at the Bear River Health Department, 655 E. 1300 N. Logan, Utah, or online at www.brhd.org. Return completed application, resume, and transcripts to Sylvia at the Bear River Health Department. Open until filled.

Email: stello@brhd.org - Phone: 435-792-6498 – Fax: 435-792-6495