

BEAR RIVER HEALTH DEPARTMENT
JOB DESCRIPTION

Title: COVID-19 Community Health Worker

Division: Community Health Services

Grade/Step: 15/1

Wage: \$18.26/hr.

Description: Temporary Full-Time Benefited

Closing Date: Open Until Filled

Length of Employment: Through June 30, 2022, contingent on COVID-19 funding.

General Purpose:

Under the general direction of the COVID-19 team lead, serve as a bridge between target populations impacted by COVID-19 in the Bear River Health District (Cache, Rich, and Box Elder Counties). Partner with community agencies to facilitate access to services and improve the quality and cultural competence of service delivery.

Minimum Qualifications Education & Experience

Completion of high school or GED plus one (1) year of experience working with community members and community-based organizations. Experience building trusted relationships. Experience in case management, resource/needs facilitation, outreach, and communication. Experience in telephone and in-person interviewing. Experience or ability for handling sensitive data and confidential information.

Minimum Qualifications Necessary Knowledge, Skills & Abilities

Considerable knowledge of available health and social services support resources in the community. Strong, efficient, detailed, organizational skills and able to work on several projects simultaneously. Knowledge of COVID-19 protocols for the state of Utah (training provided). Ability to express empathy and compassion to individuals affected by COVID-19 and other stressful situations. Ability to interact professionally and express cultural awareness with culturally diverse individuals. Excellent interpersonal and communication skills over the phone, texts, and virtually. Proficiency with computers and phone. Proficiency of basic office related programs such as word documents and spreadsheets.

Spanish speaking skills required.

Summary of Duties:

Community Outreach, Education and Advocacy

- Relay reliable information about COVID-19 and protocols to communities and help mitigate myths and misinformation.
- Gather input from the community regarding community needs, gaps to services, and bottlenecks in systems.
- Work with government agencies and other organizations to help solve these community needs and gaps.
- Provide feedback about community messaging and preventative strategies.

Resource Connector/Resource Mapping

- Maintain working knowledge of state, county, and local resources available.
- Collect and compile information related to resources, community needs, organizational needs, etc. for program development, reporting, and evaluation.
- Help identify people in need of services and support through screening tools and testing follow up.
- Connect community members and organizations to social needs resources utilizing all levels of resources available.
- Coordinate and deliver supplies to patients in isolation/quarantine, as needed.
- Promote services within the community by establishing relationships with local schools, service providers, community groups, churches, age-specific programs, and others.
- Participate in resource education for the community, providers, and others.

Public Health Initiatives Support

- Help to locate hotspots for mobile testing/vaccine sites and promote/support testing.
- Mobilize people to get tested/vaccinated
- Ability to travel to specific hotspot locations within local health district
- Be a member of a hotspot or outbreak team and help identify vulnerable communities/areas, identify barriers, and provide needed support to infected individuals.

- Reinforce information and education regarding Utah's basic COVID-19 protocols on prevention, quarantine/isolation, vaccine education and care.
- Interact with community members and community groups, providing information on the benefit and reasoning for getting vaccinated.

Special Qualifications:

Must be able to pass a full background check and drug screening, must possess or be able to obtain a valid Utah Driver License at the time of employment, Must be able to provide own transportation. Must be able to lift 30 pounds and be able to perform strenuous activities requiring flexibility, stamina, and overall general good health. Must have a flexible schedule, available for work in the evenings and/or weekends as job requires.

Applications available Mon. through Thurs. 8 am to 6 pm and Fri. 8 am to 1 pm at the Bear River Health Dept. 655 E. 1300 N. Logan, Utah, or on line at www.brhd.org. Return completed application, resume, and transcripts to Sylvia Tello at the Bear River Health Dept.

Email: stello@brhd.org - Phone: 435-792-6498 – Fax: 435-792-6495

BEAR RIVER HEALTH DEPARTMENT

JOB DESCRIPTION

Title: Community Health Worker

Division: Health Strategies

Grade/Step: 15/1

Wage: \$18.26/hr.

Description: Temporary Full-Time Benefited

Closing Date: Open Untilled Filled

Length of Employment: Position is subject to federal appropriations (temporary position). Continued employment is not guaranteed after the current funding time period (June 30, 2022).

General Purpose:

Under the general direction of the Lead Health Strategist, act as a conduit between agencies serving disparate populations and the Bear River Health District (Cache, Rich, and Box Elder Counties). Partner with community agencies to facilitate access to services and improve the quality and cultural competence of service delivery

Minimum Qualifications Education & Experience

Completion of high school or GED plus one (1) year of experience working with community members and community-based organizations. Experience building trusted relationships. Experience in case management, resource/needs facilitation, outreach, and communication. Experience in telephone and in-person interviewing. Experience or ability for handling sensitive data and confidential information.

Minimum Qualifications Necessary Knowledge, Skills & Abilities

Considerable knowledge of available health and social services support resources in the community. Strong, efficient, detailed, organizational skills and ability to work on several projects simultaneously. Excellent interpersonal and communication skills over the phone, texts, and virtually. Proficiency with computers and phones. Proficiency of basic office related programs such as word documents and spreadsheets. Advocates for underserved and underrepresented community members and the improvement of conditions that lead to health inequities. Assist in conducting community health assessments that identify health disparities. Engage in public health collaboration efforts. Actively participate in community health workgroups, coalitions and activities that are consistent with department's priorities and policies.

Spanish speaking skills are preferred.

Summary of Duties

Community Outreach, Education and Advocacy

- Relay reliable information about health disparities to policy makers, stakeholders and the general population to advocate for policy change that assures health equity.
- Gather input from the community regarding community needs, gaps in services, and needed health services
- Work with government agencies and other organizations to help solve these community needs and gaps.
- Provide feedback about community messaging and preventative strategies.
- Ensures and protects confidentiality.
- Attends all relevant training and direct support meetings.
- Responds to public health emergencies as required by department or division administration.
- Completes other duties as assigned.

Resource Connector/Resource Mapping

- Maintain working knowledge of state, county, and local resources available.
- Collect and compile information related to resources, community needs, organizational needs, etc. for program development, reporting, and evaluation.
- Help identify people in need of various health services and support through screening tools and conduct follow up.
- Connect community members and organizations to social needs resources utilizing all levels of resources available.

Community Outreach, Education and Advocacy

- Advocate for underserved and under-represented community members for the improvement of conditions that lead to health equity.
- Assist in conducting community health assessments that identify health disparities.
- Engage in public health collaboration efforts.
- Actively participate in community health workgroups, coalitions and activities that support department's priorities and policies.

Special Qualifications:

Must possess or be able to obtain a valid Utah driver license at the time of employment. Must be able to provide their own transportation. Must be able to lift 50 pounds and be able to perform strenuous activities requiring flexibility, stamina, and overall general good health. Must have a flexible schedule and be available for work in the late evening, early morning, weekends, and Holidays as job requires. Must pass a criminal background check and drug screening test prior to employment. Must have a flexible schedule, available for work in the evenings and/or weekends as job requires.

Applications available Mon. through Thurs. 8 am to 6 pm and Fri. 8 am to 1 pm at the Bear River Health Dept. 655 E. 1300 N. Logan, Utah, or on line at www.brhd.org. Return completed application, resume, and transcripts to Sylvia Tello at the Bear River Health Dept.

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